ANAMIKA CHOUDHARY

QA-manual tester(Salesforce)

B-Tech (Information Technology)  
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OVERVIEW\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
 ● Technically sophisticated Professional with almost 5 years of experience in the Salesforce Quality Analyst role & Project Execution.  
 ● Experienced in STLC Concepts like Functional, Manual, API , FUNCTIONAL ,System and end to end Testing .  
 ● Integration Testing, System Testing,, Functional Testing and  
 Unit Testing and Regression  
 Enjoy working collaboratively with developers and other team members in testing complex projects.

Skills:Salesforce, Sales Cloud,Manual testing, Agile, Scrum, Jira, Confluence, Zefyhre, Regression, Test case, Test plan, Test scripts, Test execution,Defect tracking, Bug ,Functional testing, API, UI-UX, Test Scenario, QA, SFDC,STLC,Debugging,Rest Api,Test management tool, Black box testing,Salesforce testing, Sanity, Smoke, sales cloud, service cloud, Data management, MS excel,powerpoint, Functional requirement, UAT.

Experience  
 Nov 2022 - June 2023  
 Brightly Software - Manual Tester- QA-Salesforce  
 ● Experienced on manual testing team working with running regression and sprint level testing.  
 ● Understanding business requirements.  
 ● Involved in identification of E2E scenario and creation of reusable/generic methods ● Developed and executed new scripts for regression and sanity.  
 ● Also involved in test scripts review, test result reviews and preparing test summary report, Knowledge sharing within the team after identifying critical bug ,Keep track  
 of the new requirements / change in requirements of the Project.  
 ● Escalate and obtained resolution of the issues related to test environment and other application critical blockers

Documenting test results and test status reports, traceability matrix, post formal testing

● Organize the status meetings and send the Status Report (Daily, Weekly etc.) to the Client  
 ● Coordinate with Clients to ensure timely delivery of different testing milestones.  
 ● Hands on experience in Regression, Sanity,ad hoc,UAT testing  
 ● Identify test data requirements.  
 ● Upload test cases to test management tool (JIRA/Zephyr)  
 ● Update test execution status in the test management tool with screenshots and evidence  
 ● Raise defects and assign it to right team  
 ● Track defect status and do necessary updates,Retest defects and update status.

Accenture - Salesforce Manual Tester- QA( 2019 june to 2022 oct)

● Experienced on manual testing team working with running regression and sprint level testing.

● Expertise in Test preparation, Test case design, and execution on JIRA.  
 ● Analyzed the test cases and worked on reports to be presented to management.  
 ● Experience in creating templates for writing Test Plans, Test Scripts, Test Matrices, and Test Summary  
 ● Reports and Defect Reporting & Tracking.  
 ● Independently analyzes issues, recommends software changes, and writes detailed bug reports. Creates and maintains ownership of test cases and test results throughout SDLC.  
 ● Knowledge of defects, Defect Life Cycle and Defect tracking using JIRA.  
 ● Worked with development and business teams to define requirements and document decisions.  
 ● Hands-on experience in requirement analysis, test design, and test execution.  
 ● Hands-on experience in using test management and defect handling tools.  
 ● Participated in Agile Ceremonies, Scrum calls, Daily Stand-up meetings, Backlog refinements, Sprint reviews, and weekly assessment meetings with business analysts, developers, and others.  
 ● Experience in testing the new functionalities based on test cases and coordinating with  
 the development team in fixing the issues.  
 ● Participate in the planning and estimation of projects and Efforts in the Agile Scrum context.  
 ● Experience On Salesforce Configuration.  
 ● Worked on Various Salesforce standard Objects Like ACCOUNTS, Contacts, opportunities Etc.  
 ● Having Experience in Ticket Handling and Incident Management experience can provide Good Customer Support.  
 ● Handle basic SFDC admin Tasks including user management, profiles, and permission sets data extract, uploads, and inserts.  
 ● Experienced in Salesforce user issues in the form of service requests and incidents and Application Support Experience.  
 ● Experienced in Standard change requests, data changes, Data issues, and User Access management.  
 ● Experience in custom objects, custom fields, pick lists, page layouts, approval processes, validation rules,reports, and dashboards, as per application requirements.

Education

● Completed Bachelor of Technology in the year 2019 in Information Technology from KIIT University,Bhubaneswar

Certifications:

● Salesforce Adm 201

Skill Sets:

● Proficient at grasping new technical concepts quickly & utilizing them in a productive manner.  
 ● Adept in writing test plans, defining test cases, developing and maintaining test script

● Analyzing the results of scripts, interaction with developers in fixing the errors

● Flair in writing; Having good Communication Skills, Presentation skills.